



AUTHOR HEALTH

Thank you for allowing us to be a part of your healthcare team.

Author Health, LLC and its associated medical group* provide access to behavioral health services for adults with Humana Medicare Advantage insurance coverage through telemedicine and in-person visits.

Our normal business hours are:

8 am until 5 pm EST Monday through Friday.

There is a supervising physician available during our regular business hours and on-call 24 hours a day.

The practice is staffed with Psychiatrists, Nurse Practitioners, Licensed Clinical Social Workers, Community Health Workers, and others to assist you through your journey with us.

We use a software called Elation EMR that has a patient portal, called Passport. During your registration, you may be invited to set up your portal. Your invitation will come to your email from our Elation Passport Support Team (support@elationpassport.com).

Please feel free to contact us at (754) 202-2655

**AUTHOR HEALTH, LLC PROVIDES NON-CLINICAL SUPPORT SERVICES TO ITS ASSOCIATED MEDICAL GROUP, EDGE HEALTH, P.C. AUTHOR HEALTH, LLC IS NOT A MEDICAL PRACTICE AND DOES NOT PROVIDE CLINICAL SERVICES.*

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AUTHOR HEALTH

Notice of Non-Discrimination and Accessibility

Author Health, LLC and its associated medical group comply (“Author”) with applicable Federal and State civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex.

Author does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Author provides free interpretation services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Qualified language interpretation services to people whose primary language is not English

If you need these services or have any accessibility questions or requests, contact Author at 754-202-2655

If you believe that Author has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

47 High Street, #7

Medford, MA 02155

754-202-2655

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue SW. Room 509F, HHH Building Washington, DC 20201 Toll Free: 1-800-868-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

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Language Assistance Services

Author will take reasonable steps to provide free-of-charge language assistance services to individuals who speak languages we are likely to hear in our practice.

Spanish: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 754-202-2655

Chinese: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 754-202-2655

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 754-202-2655

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 754-202-2655

번으로 전화해 주십시오.

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 754-202-2655

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 754-202-2655

Arabic: v إسباني: إذا كنت تتحدث الإسبانية ، ف لديك خدمات مساعدة لغوية مجانية تحت تصرفك. اتصل بالرقم

French Creole: ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 754-202-2655

French: ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 754-202-2655

Polish: UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 754-202-2655

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Portuguese: ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 754-202-2655

Italian: ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 754-202-2655

Japanese: 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。754-202-2655

まで、お電話にてご連絡ください。

Farsi: توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما.. بگیریید تماس 754-202-2655

با. باشد می ف

Hindi: ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। [754-202-2655] पर कॉल करें।

Gujarati: સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 754-202-2655

Hmong: LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 754-202-2655

Urdu: خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں 754-202-2655

Cambodian: ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសាដោយមិនគិតថ្លៃ គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ 754-202-2655

Punjabi: ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 754-202-2655 ਤੇ ਕਾਲ ਕਰੋ।

Yiddish: אויפמערקזאם: אויב איר רעדט אידיש, זענען פארהאן פאר איך שפראך הילף סערוויסעס פריי פון אפצאל 754-202-2655. ופנ

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Amharic: ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያገዝዎት ተዘጋጅተዋል። ወደ ሚክተላው ቁጥር ይደውሉ 754-202-2655

Thai: หมายเหตุ: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 754-202-2655

Lao: ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ຄວນມີໄວ້ອມໃຫ້ທ່ານ. ໂທ 1-800-997-6196 754-202-2655

Albanian: KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 754-202-2655

Serbo-Croatian: OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 754-202-2655

Ukrainian: УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 754-202-2655

Nepali: यदि तपाईं स्पेनी बोल्नुहुन्छ भने, तपाईंसँग तपाईंको निपटानमा निः शुल्क भाषा सहायक सेवाहरू छन्। कल गर्नुहोस् 754-202-2655

Dutch: AANDACHT: Als u nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten. Bel 1-800-997-6196 754-202-2655

Swahili: KUMBUKA: Ikiwa unazungumza Kiswahili, unaweza kupata, huduma za lugha, bila malipo. Piga simu 754-202-2655

Indonesian: PERHATIAN: Jika Anda berbicara dalam Bahasa Indonesia, layanan bantuan bahasa akan tersedia secara gratis. Hubungi 754-202-2655

Turkish: DİKKAT: Eğer Türkçe konuşuyor iseniz, dil yardımı hizmetlerinden ücretsiz olarak yararlanabilirsiniz. 754-202-2655 irtibat numaralarını arayın.

Kurdish: ناگاداری: نهگهر به زمانی کوردی قهسه دهکهیت، خزمهتگوزارییهکانی یارمهتی زمان، بهخواری، بو تو بهر دهسته.. بکه 2655-202-754 به پهیهوهندی

Norwegian: MERK: Hvis du snakker norsk, er gratis språkassistansetjenester tilgjengelige for deg. Ring 754-202-2655

Greek: ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 754-202-2655

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